

Overview and Scrutiny Management Committee

Thursday, 15th December, 2011
at 5.00 pm

PRESENTATIONS

This meeting is open to the public

Members

Contacts

Democratic Support Officer

Ed Grimshaw

Tel: 023 8083 2390

Email: ed.grimshaw@southampton.gov.uk

MEMBERS' ROOM DOCUMENT

Agendas and papers are now available via the City Council's website

13 **BIG SOCIETY INQUIRY - AN INTRODUCTION TO CORPORATE SOCIAL RESPONSIBILITY AND VOLUNTEERING IN SOUTHAMPTON**

- Capita Presentation.

Wednesday, 7 December 2011

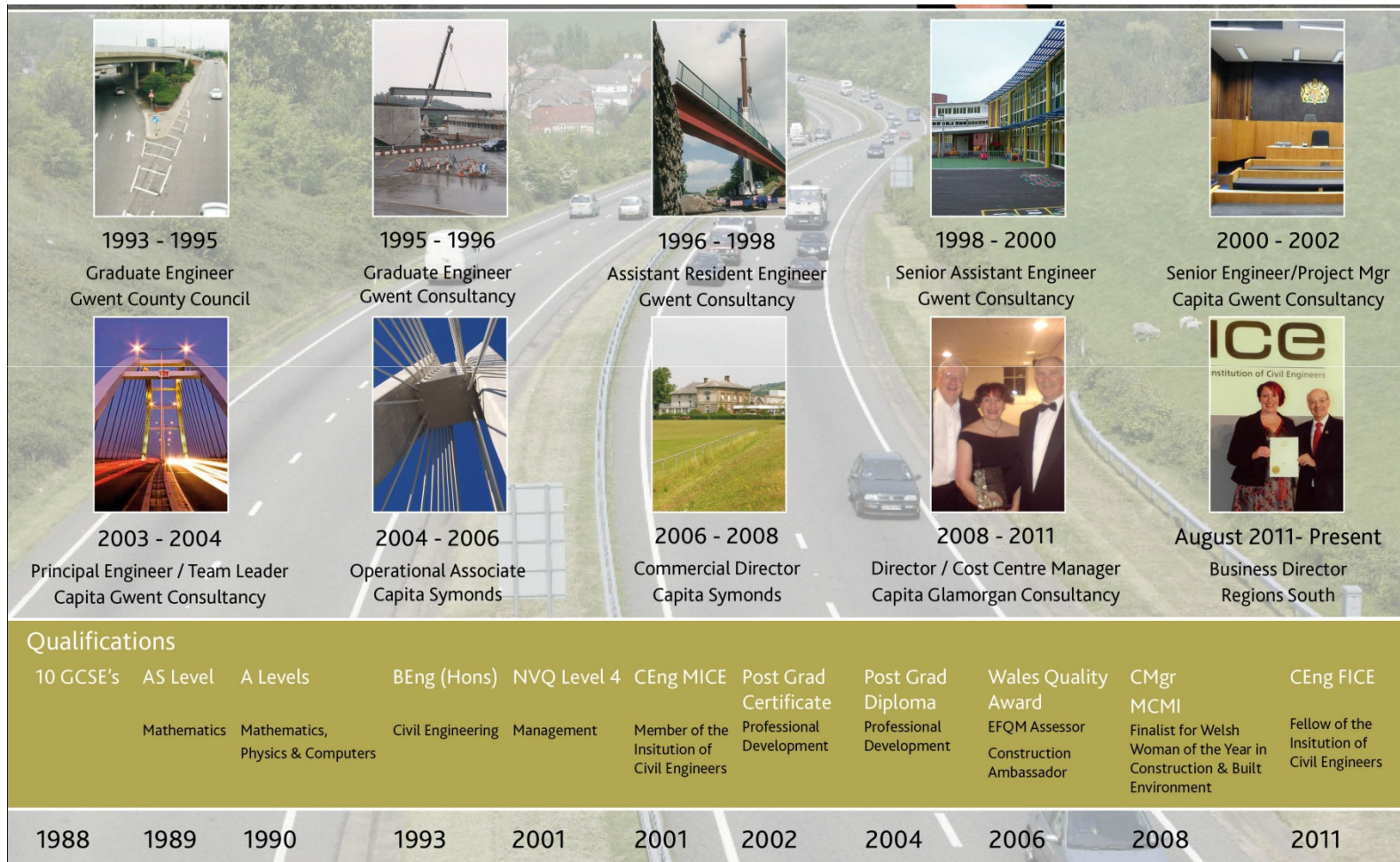
HEAD OF LEGAL AND DEMOCRATIC
SERVICES

Capita in the Community



successful people, projects and performance

About me



Capita Group

- The Capita Group was formed in 1984, with only two employees
- The Capita Group Plc is now the UK's leading provider of integrated professional support service solutions.
- Over 36,800 employees at more than 300 offices



One Guildhall Square



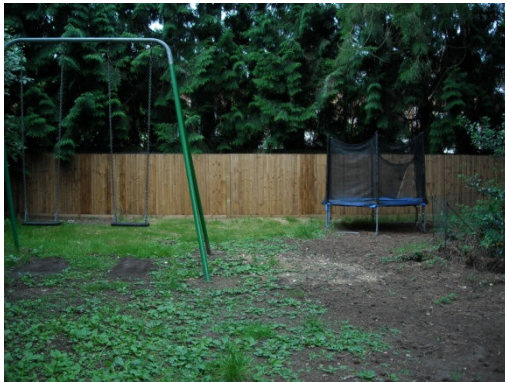
CAPITA

successful people, projects and performance

Volunteering

- Capita are members of Business in the Community
- Working with our clients and community on volunteer projects such as:
- Upper Shirley High School, worked with Wates Construction to undertake landscaping works: redeveloping the existing vegetable garden, weeding and top soiling the area, re-roofing and painted the storage shed, providing planted border, gravel area, water butts and a compost area
- Worked with Friends of the Southampton Old Cemetery, and Southampton City Council with landscape maintenance works, this is part of a 3 year plan that FoSOC have using volunteers.
- Worked with Holy Family school in Millbrook, with Southampton City Council staff painting classrooms

Business in the Community: Give and Gain Day



Millbrook School



CAPITA

successful people, projects and performance

Improving Skills in the Community

- Capita Customer Services have been working with Education Business Partnership providing:
- Interview Skills, interviewing students and offering advice and guidance in techniques
- Creative Days, assisting students with an advertising campaign relating to health and social topics
- Dragons Den, assisting and judging students in developing ideas for jewellery.

Education



CAPITA

successful people, projects and performance

Improving Skills in the Community

- Property and Customer Services regularly host work experience for local students
- We also sponsored one of the categories relating to work experience at the Amazing People Awards earlier this year.
- We offer year out placements, summer placements and school work experience for those individuals interested in a career with us.
- Capita Property offers university students year out placements and summer placements for individuals.
- We invite six secondary school students to undertake the two week architecture 'Cyber Café' project. Students design a Cyber café and also involves working closely with other disciplines within the office.

Careers Events



CAPITA

successful people, projects and performance

Improving Skills in the Community

- We attend Careers days - we have visited Redbridge Community School and Cantell School in Southampton, the team were on hand to give presentations and information to students about future careers in architecture, design and engineering.
- For our graduates we offer our BusinessWise Post Graduate Certificate in Business Performance, which is delivered jointly between Capita and University of Salford.

Our Sustainable and Responsible Business

- We have a Sustainable and Responsible Business Strategy, based on people, clients, environment and community
- We have champions across the business
- We have developed a Carbon reduction strategy with on going targets, through travels plans, recycling in our offices and educating our people about the environment
- We have a large environmental influence, through our work on our community projects. For example at City Depot where the project provides sustainable environmental benefits including photovoltaic panels (PV's) and rainwater harvesting. Since handover in August, the PV's have saved 13 tonnes of CO2 and 1 million litres of rainwater are to be harvested annually for use in Southampton City Council's fleet.

City Depot



CAPITA

successful people, projects and performance

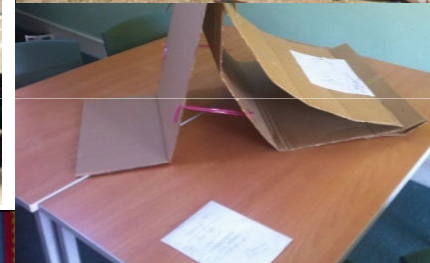
Capita Pledge for 2012

- Prestige – two members of staff are getting involved in a pilot for a mentoring programme run by Victoria Oladele - a young entrepreneur (social enterprise) set up through Business Solent with first hand experience of the benefits of mentoring - with students from Southampton City College (City Horizons) and Regents Park Community School.
- The programme is based on a highly successful project that was based in London and will include supporting vulnerable families by supporting their young people's development.
- Family Champion Scheme - We will be working with Southampton CC and Business in the Community to develop the Family Champion Scheme which is a Government initiative. The Prestige programme is a good start for this, which aims to transform the lives of the UK's 120,000 most vulnerable families by 2015.

Capita Pledge for 2012

- We will widen the programme for Capita staff to assist with mock interviews with Southampton students and the community.
- Capita will continue to be involved in educating students around further work opportunities in the consulting and construction industry.
- We will work with students to look at wider career options and give female students the opportunities to break down stereotypical roles.
- We will set up “Building Futures” events in local schools where students participate in team building and constructing games from giant tetrahedrons to spaghetti bridges.

Construction awareness



This page is intentionally left blank